### **Dynamicmotif Dance & Performing Arts Academy**

## Terms and Conditions - August 2025 (Updated)

By registering your child with Dynamicmotif Dance & Performing Arts Academy ("the Academy"), you agree to adhere to the following Terms and Conditions. These terms ensure a safe, respectful, and professional environment for all students, parents, and staff.

### 1. Punctuality

Pupils must arrive 5 minutes before class to prepare. Late arrivals may not be admitted if this disrupts teaching or safety.

### 2. Uniform & Jewellery

Pupils must wear the official Academy uniform and correct dance footwear as specified on the Academy website or handbook. Hair must be neatly and securely tied back.

No adornments or attachments of any kind (including jewellery, watches, ribbons, elastics, bracelets, anklets, necklaces, rings, or other accessories) are permitted unless explicitly authorised in writing by the Principal.

Any exceptions for religious or cultural requirements must be requested in writing in advance. Items may only be worn if approved by the Principal and confirmed in writing.

These rules comply with UK Health and Safety Executive (HSE) guidance and the Academy's insurance policy requirements.

Pupils not in correct uniform or with unapproved adornments may be refused participation.

# 3. Behaviour & Conduct

Respectful behaviour is expected at all times. Abusive, disruptive, or disrespectful conduct by pupils, parents, or carers may result in suspension or permanent exclusion without refund.

The Academy operates a **sticker reward system**. Stickers are awarded at the discretion of teaching staff for positive effort, progress, or behaviour that goes above and beyond normal class participation. Stickers are recorded on a personal sticker card. **Pupils and parents should note** that stickers are not guaranteed at every class and are not awarded if a student does not participate appropriately, behaves disruptively, or fails to meet expected standards. The system is intended as a motivational tool and should be regarded as such by both pupils and parents.

#### 4. Personal Belongings

The Academy is not responsible for loss, theft, or damage to personal belongings.

### 5. Fees & Payment

Fees are invoiced half-termly at the start of each half-term and must be paid within 14 calendar days of the invoice date.

Payments received after 14 calendar days will incur a £5 weekly late fee.

Multiple-class discounts only apply per individual student and only for classes of 45 minutes or longer. Discounts do not apply to 30-minute or private lessons. Discounts do not apply across siblings; for example, two children taking one class each will not receive a discount. Discounts are applied to a full half terms fees only – if a class is added after the start of the half term it will be eligible for a discount from the next half term.

Fees are non-refundable, except at the discretion of the Principal or Vice Principal.

#### 6. Withdrawal & Notice

Four weeks' written notice (including holidays) is required to withdraw from classes. Fees remain payable during the notice period.

#### 7. Absence & Illness

Fees are not refunded for absences due to illness, holidays, or other commitments.

Parents should contact the Principal regarding long-term medical conditions to discuss reasonable adjustments.

## 8. Class Cancellations / Force Majeure

If a class cannot take place, an online alternative (e.g., via Zoom) will be offered where possible.

If this is not possible, a credit will be applied to the next invoice.

The Academy is not liable for cancellations caused by circumstances beyond its control (e.g., severe weather, pandemics, government restrictions).

# 9. Health & Safety

Dance involves physical activity that carries inherent risks, including but not limited to sprains, strains, bruises, and fatigue. By enrolling, you acknowledge and accept these risks.

The Academy accepts no liability for injury unless caused by proven negligence.

Parents/guardians must inform the Academy of any medical conditions, allergies, injuries, or circumstances that could affect participation. It is the parent's/guardian's responsibility to keep the Academy updated about any changes.

#### 10. First Aid

Staff are trained in basic emergency First Aid. By enrolling, you consent to staff administering First Aid and seeking further medical care if needed.

### 11. Physical Corrections

Physical corrections may be used to guide pupils into safe and correct positions. These will be carried out respectfully, and parents with concerns should contact the Principal.

#### 12. Mobile Phones

Phones must be switched off or set to silent during classes and used only for emergencies.

#### 13. Food & Drink

Only water is permitted in studios. Snacks may be consumed in designated areas only.

The Academy operates a **strict nut-free policy**. Pupils, parents, and carers must not bring any nut products or snacks containing nuts into Academy premises, classes, workshops, exams, rehearsals, or show days. This policy is in place to protect students with severe allergies.

## 14. Collection of Children

Children aged 11 and under must be collected from designated collection points by a parent or authorised adult.

Written consent is required if children aged 3–5 are left on-site without a parent/guardian.

For safeguarding reasons, doors are locked during classes. Parents arriving late may not be able to collect their child until the class has finished, as teachers will be supervising students.

# 15. Photography, Filming & Media

The Academy may photograph or film sessions for educational, archival, or promotional purposes.

Parents will complete a media consent form at registration.

Personal photography/filming during classes is not permitted unless authorised by the Principal.

### 16. Safeguarding

The Academy operates in line with UK safeguarding legislation. Concerns are reported in accordance with statutory procedures.

# 17. Data Protection (GDPR)

The Academy collects and stores only relevant personal data necessary for administration, safeguarding, invoicing, and participation in Academy activities.

Data is stored securely and not shared with third parties unless legally required.

Parents may request access to their child's personal data in writing.

# 18. Complaints

Complaints should be submitted in writing to the Principal. The Academy will follow its published Complaints Policy (available on the Academy website) and respond within a reasonable timeframe.

# 19. Statutory Rights

These Terms do not affect your statutory rights under UK law, including the Consumer Rights Act 2015.

**Date Agreed: 26/08/25** 

Agreed by:

J. Nicholas – Principal

T. Nicholas – Vice Principal

L. Curzon – Business Manager